

CLINICAL SPECIALIST DISCHARGE COORDINATOR (Mental Health Nurses, Social Worker's & OT's)

Responsible to: Utilisation & Intensive Case Management Lead

Job Level: circa £30-£34,000 negotiable dependent on experience **Hours:** Full-time, 37.5 hours per week

Location: Birmingham



Purpose of role: A brand new and key role within the Simplify Health team, the Clinical Specialist (CS) (also known as Utilisation & Intensive Case Management Clinician) will play a vital role in ensuring that high quality, clinically necessary care is being provided in the most appropriate and cost-effective therapeutic setting as part of Simplify Health's managed mental healthcare model for the exciting new partnership, Forward Thinking Birmingham (FTB). This is a pioneering role in developing the future template for mental health provision in the UK.

The CS will be responsible for collaboratively reviewing the flow into (front door) and out (back door) of services; assisting with proactive and comprehensive discharge/aftercare planning to avoid readmission and prevent the person moving into higher, more costly care settings/packages. For our most clinically complex young people the CS will undertake significant liaison and engagement with the professional network as well as the young person and their identified supports in order to ensure there is a comprehensive, formulation-based integrated, person centred and goal based treatment and wellness/recovery plan.

Key responsibilities & accountabilities:

- Undertaking reviews using the electronic clinical patient record and/or with provider clinicians (phone/face to face) for young people who are in or being discharged from inpatient services or are using higher cost/restrictive community setting i.e. home treatment
- Determining clinically appropriate level of care for young people based on individual service entry and exit criteria (adapted from Simplify Health clinical necessity level of care criteria)
- Developing person centred treatment, crisis and wellness recovery plans in conjunction with young people and/or provider clinicians and/or the young persons identified support network
- Leading an inter-agency, coherent and well sequenced response to young people (including their families/identified support network) with multiple and complex needs that supports their transition between care settings and journey into less restrictive and costly care settings/packages i.e. discharge planning from inpatient services
- Providing specialist clinical advice, guidance and consultation to other professionals to support care and discharge planning.
- Providing information to young people, families and providers regarding community treatment/resource options
- Educating and modelling the principles of managed mental healthcare to provider clinicians and partner agencies.
- Facilitate provider clinicians to discuss clinical necessity questions, alternative treatment options and concerns regarding specific cases (including barriers to accessing a less restrictive level of care setting/package) i.e. in 1:1s and in professional/team meetings
- Managing an allocated caseload
- Keeping accurate clinical records of work undertaken with appropriate documentation on the electronic patient record system and communication of same within and external to the service in accordance with good practice recommendations and policy guidelines.
- Assisting in collection of outcomes information, annual analyses and other reporting and initiatives
- Assisting with quality assurance initiatives

Relationships, Resources & Special Requirements	Measurements	Person Specification
<p>Key relationships: Utilisation & Intensive Case Management Lead and Deputy Lead Other UICM team members FTB provider clinicians and other Trust partners</p> <p>Responsible for: No direct reports or budgetary responsibility</p> <p>Special requirements: Clinical staff will be expected to maintain their professional registration</p>	<p>KPI themes Simplify Health FTB KPI's and measures, to be discussed on commencement</p> <p>Behavioural Competencies Taking personal responsibility to deliver results, demonstrating resilience and drive in the face of ambiguity, uncertainty and complexity (Resiliency) Able to develop innovative ideas and apply continuous improvement in all aspects of work (Ingenuity) Relationship and people development and working with others collaboratively to deliver results (Dignity & Community) Maintaining the highest levels of confidentiality and ethical standards (Integrity)</p>	<p>Essential Educated to degree level or equivalent in a mental health related subject with a relevant professional qualification Current and active registration with the Health & Care Professions Council or equivalent (e.g. NMC) Skilled and experienced in the use of psychosocial assessment, formulation intervention and care management for the target population across the full range of care settings, including community, outpatient and inpatient settings relevant for the post Experience of inter-agency working with a wide variety of client groups, across the relevant age range and presenting problems that reflect the full range of clinical severity and complexity. Demonstrated experience of establishing relationships and effectively engaging service users/families and service providers through telephonic, email and in-person communications to obtain necessary information and facilitate care in multiple settings Knowledge in current models and methods of practice of clinical interventions and relevant legislation in relation to the client group</p> <p>Desirable Educated to masters level or equivalent in a mental health related subject including relevant professional qualification</p>